

## AIM Updates: February 18, 2020

• When searching for an Interaction Reference, get more information when you hover: When you search for records to add as a reference to interaction, they might see a list of similarly (or identically named) results. We added a new feature that displays a popup of the compact layout when you hover over a particular result, so that you can figure out exactly which record you're about to reference.

| Name |             | Name                                | Reference Type        | Notes                    |
|------|-------------|-------------------------------------|-----------------------|--------------------------|
|      | Delete      | Altvia (Account)                    | Contact Ref 1         | Cascade from Dion Almond |
|      | Delete      | Dion Almond (Contact)               | Contact Ref 1         |                          |
| е    | Cancel      | Q. Type to search item to reference | Choose reference type | •                        |
| Ne   | w Reference | G                                   |                       |                          |

- A little help stopping duplicate Interaction References: Now, the interaction reference component you see in the GIF above will stop you from creating any duplicate references unintentionally.
- Quick check for whether Interactions have files attached: We've added a new checkbox called *Files Attached?* that will, going forward, indicate whether Interactions have any files attached.
- Increased Efficiency Through Back-end Enhancements